Southern Counties

VETERINARY SPECIALISTS

S

MANY FIXED PRICE PROCEDURES!

# SCVS Price Guide October 2018

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Please use these prices as a guide for typical cases. All prices include VAT.



ORTHOPAEDIC PRICE GUIDE			Southern Counties	
October 2018	GUARANTEES* ON TPLO & THR	Si Si	SCVS VETERINARY SPECIALISTS	
Consultations		Price		
Initial	SURGERY	£210	C	
Follow-up		£125	5	
Emergency supplement (9am - 5pm Mon - Fri)	•	£130	C	
Emergency supplement (5pm - 9am weekdays, weekends/bar	nk holidays)	£195	5	
Cruciate Rupture		Price		
Unilateral TPLO (Fixed price)		<15kg	£3,300	
Initial consultation, x-rays, surgery, up to 2 nights hospitalisation, inpatient	physiotherapy, 8 week follow-up	15kg - 30kg	£3,500	
consultation & follow-up x-rays. 12 month surgical guarantee included.*		30kg - 50kg	£3,800	
		>50kg	£4,000	
Bilateral TPLO (Fixed price)		<15kg	£4,950	
Initial consultation, x-rays, surgery, up to 2 nights hospitalisation, inpatient	physiotherapy, 8 week follow-up	15kg - 30kg	£5,250	
consultation & follow-up x-rays. 12 month surgical guarantee included.*		30kg - 50kg	£5,700	
		>50kg	£6,000	
Joint Replacements		Price		
Joint Replacements Total Hip Replacement (THR) (Fixed price)		Price <30kg	£4,500	
<b>Total Hip Replacement (THR)</b> (Fixed price) Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiothera		<30kg	£4,500 £5,000	
Total Hip Replacement (THR) (Fixed price)		<30kg		
<b>Total Hip Replacement (THR)</b> (Fixed price) Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiothera		<30kg - 30kg - 50kg	£5,000	
<b>Total Hip Replacement (THR)</b> (Fixed price) Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. 12 month surgical guarantee* included. Excludes w	work-up.	<30kg 30kg - 50kg >50kg	£5,000 £6,000	
<ul> <li>Total Hip Replacement (THR) (Fixed price)</li> <li>Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations &amp; follow-up x-rays. 12 month surgical guarantee* included. Excludes w</li> <li>Total Knee Replacements (Fixed price)</li> <li>Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotheration</li> </ul>	work-up.	<30kg 30kg - 50kg >50kg	£5,000 £6,000	
<ul> <li>Total Hip Replacement (THR) (Fixed price)</li> <li>Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations &amp; follow-up x-rays. 12 month surgical guarantee* included. Excludes w</li> <li>Total Knee Replacements (Fixed price)</li> <li>Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations &amp; follow-up x-rays. Excludes work-up.</li> </ul>	work-up.	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li>£600</li> <li>Price</li> </ul>	£5,000 £6,000	
Total Hip Replacement (THR) (Fixed price) Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. 12 month surgical guarantee* included. Excludes were the follow of the term of t	work-up. 1py, 4 & 12 week follow-up consulta	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li>£600</li> </ul>	£5,000 £6,000	
Total Hip Replacement (THR) (Fixed price) Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. 12 month surgical guarantee* included. Excludes were the follow-up x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. Excludes work-up. Elbow Procedures Unilateral arthroscopy	work-up. 1py, 4 & 12 week follow-up consulta	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li></li> <li>F600</li> <li>Price</li> <li>£3,50</li> </ul>	£5,000 £6,000	
<ul> <li>Total Hip Replacement (THR) (Fixed price)</li> <li>Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations &amp; follow-up x-rays. 12 month surgical guarantee* included. Excludes were transported by the surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations &amp; follow-up x-rays. Excludes work-up.</li> <li>Surgery, post-op x-rays. Excludes work-up.</li> <li>Elbow Procedures</li> <li>Unilateral arthroscopy</li> <li>Initial consultation &amp; x-rays, CT, surgery, up to 2 nights hospitalisation &amp; inpatient &amp; inpa</li></ul>	work-up. 1py, 4 & 12 week follow-up consulta Patient physiotherapy.	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li>£600</li> <li>Price</li> </ul>	£5,000 £6,000	
Total Hip Replacement (THR) (Fixed price)         Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. 12 month surgical guarantee* included. Excludes were the excludes of the ex	work-up. 1py, 4 & 12 week follow-up consulta Patient physiotherapy.	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li></li> <li>F600</li> <li>Price</li> <li>£3,50</li> </ul>	£5,000 £6,000	
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Total Hip Replacement (THR) (Fixed price)         Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. 12 month surgical guarantee* included. Excludes werk-up         Total Knee Replacements (Fixed price)         Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. Excludes work-up.         Elbow Procedures         Unilateral arthroscopy         Initial consultation & x-rays, CT, surgery, up to 2 nights hospitalisation & inp         Other Joint Surgeries         Unilateral patella luxation (excl femoral ostectomy)         Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inp	work-up. 1py, 4 & 12 week follow-up consulta Patient physiotherapy.	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li></li> <li>Price</li> <li>£3,50</li> <li>£4,00</li> <li>Price</li> </ul>	£5,000 £6,000	
Total Hip Replacement (THR) (Fixed price)         Surgery, post-op x-rays, up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. 12 month surgical guarantee* included. Excludes were a follow-up x-rays. 12 month surgical guarantee* included. Excludes were a follow-up x-rays. up to 2 nights hospitalisation, inpatient physiotherations & follow-up x-rays. Excludes work-up.         Elbow Procedures         Unilateral arthroscopy         Initial consultation & x-rays, CT, surgery, up to 2 nights hospitalisation & inp         Bilateral arthroscopy         Initial consultation & x-rays, CT, surgery, up to 2 nights hospitalisation & inp         Bilateral arthroscopy         Initial consultation & x-rays, CT, surgery, up to 2 nights hospitalisation & inp         Bilateral arthroscopy         Initial consultation & x-rays, CT, surgery, up to 2 nights hospitalisation & inp         Bilateral patella luxation (excl femoral ostectomy)         Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inp	work-up. upy, 4 & 12 week follow-up consulta patient physiotherapy. hatient physiotherapy.	<ul> <li>&lt;30kg</li> <li>30kg - 50kg</li> <li>&gt;50kg</li> <li></li> <li>Price</li> <li>£3,50</li> <li>£4,00</li> <li>Price</li> </ul>	£5,000 £6,000	
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\*Cost of all complications relating to the surgery covered for 12 months post surgery

ORTHOPAEDIC PRICE GUIDE CONT. October 2018	Southern Counties SCVS VETERINARY SPECIALISTS
Other Joint Surgeries cont.	Price
Hip luxation (open reduction)	C2 000 C2 E00
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	£3,000 - £3,500
Pancarpal/pantarsal arthrodesis	£3,500 - £4,500
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	15,300 - 14,300
Partial tarsal arthrodesis	£3,000 - £4,000
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	13,000 - 14,000
Fractures	Price
Simple growth plate fracture	£2,000 - £3,000
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	12,000 13,000
Long bone shaft fracture (simple)	£3,000 - £4,000
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	,,
Long bone shaft fracture (complex)	£3,500 - £5,500
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	15,500 15,500
Feline multiple pelvic trauma	£3,000 - £5,000
Initial consultation, x-rays, +/- CT, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	13,000 13,000
Humeral unicondylar fracture	£3,000 - £4,000
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	10,000 14,000
Humeral bicondylar fracture	£5,000 - £6,000
Initial consultation & x-rays, surgery, up to 2 nights hospitalisation & inpatient physiotherapy.	15,000 - 10,000



SOFT TISSUE SURGERY PRICE GUIDE		Southern Counties
October2018	ALL OF OUR OFT TISSUE PRICES	SCVS VETERINARY SPECIALISTS
		Price
Initial	CONSULT & TYPICAL INVESTIGATIONS	£210
Follow-up	INVESTIGATION	£125
Emergency supplement (9am - 5pm Mon - Fri)		£130
Emergency supplement (5pm - 9am weekdays, weekends/bank	holidays)	£195
Abdominal procedures		Price
Enterectomy		ca anac5 ana
Initial consultation, typical investigations, surgery, post-operative care	& typical hospitalisation.	£3,000 - £5,000
Perineal rupture		£3,000 - £5,000
Initial consultation, typical investigations, surgery, post-operative care	& typical hospitalisation.	£3,000 - £3,000
Biliary tract surgery		£3,500 - £6,000
Initial consultation, typical investigations, surgery, post-operative care	& typical hospitalisation.	20,000 20,000
Hepatic surgery		£4,500 - £6,700
Initial consultation, typical investigations, surgery, post-operative care	& typical hospitalisation.	· · ·
Portosystemic shunt		£4,000 - £5,600
Initial consultation, typical investigations, surgery, post-operative care	& typical hospitalisation.	
Septic peritonitis		£6,000 - £15,000
Initial consultation, typical investigations, surgery, post-operative care Anal sacculectomy	e & typical hospitalisation.	
Initial consultation, typical investigations, surgery, post-operative care	8. typical bospitalisation	£2,000 - £2,600
Laparoscopy/Thoracoscopy		Price
Laparoscopic ovariectomy/orchidectomy		
	9. typical bospitalization	£760
Initial consultation, typical investigation, surgery, post-operative care Laparascopy/thoracoscopy for biopsy or procedures	a typical nospitalisation.	
Initial consultation, typical investigation, surgery, post-operative care	& typical hospitalisation	£2,100 - £4,500
Thoracic procedures		Price
		Price
Lung lobectomy Initial consultation, typical investigation, surgery, post-operative care	& typical hospitalisation	£4,000 - £5,200
PDA/vascular ring anomanly		
Initial consultation, typical investigation, surgery, post-operative care	& typical hospitalisation.	£3,000 - £4,200
Pyothorax		
Initial consultation, typical investigation, surgery, post-operative care	& typical hospitalisation.	£4,000 - £6,300
Pericardectomy		
Initial consultation, typical investigation, surgery, post-operative care	& typical hospitalisation.	£3,000 - £5,200
Diaphragmatic rupture		C2 500 - 52 500
Initial consultation, typical investigation, surgery, post-operative care	& typical hospitalisation.	£2,500 - £3,600
4		

SOFT TISSUE SURGERY PRICE GUIDE CONT. October 2018	Southern Counties SCVS VETERINARY SPECIALISTS
Ears, nose and throat (ENT)	Price
Laryngeal tie back	£3,500 - £4,500
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	13,300 14,300
Brachycephalic airway surgery	£2,800 - £3,300
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	12,000 10,000
TECA/LBO unilateral	£3,500 - £4,500
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	
TECA/LBO bilateral	£5,000 - £6,000
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	,
Salivary mucocoele	£4,000 - £4,500
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	
Urinary	Price
Ectopic ureteric surgery	£4,500 - £6,000
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	14,300 - 10,000
Urinary incontinence surgery	C4 000 CE 000
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£4,000 - £5,000
Perineal urethrostomy	C4 000 CE 000
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£4,000 - £5,000
Oncosurgery	Price
Mandibulectomy/maxillectomy	64.000 66.000
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£4,000 - £6,000
Mass resection with primary closure	
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£2,000 - £4,500
Mass resection with reconstructive surgery	
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£3,500 - £5,500
Thyroidectomy/parathyroidectomy	C2 700 CE 500
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£3,700 - £5,500
Anal sac tumour resection & lymphadenectomy	£2 E00 £6 000
Initial consultation, typical investigation, surgery, post-operative care & typical hospitalisation.	£3,500 - £6,000



NEUROLOGY PRICE GUIDE		SC/S v	outhern Counties ETERINARY
Consultations	72 HOUR GUARANTEE* FOR	Price	
Initial	POST-OPERATIVE COMPLICATIONS	£24(	)
Follow-up (simple)		£90	
Follow-up (routine)		£140	)
Follow-up (complex)		£175	5
Emergency supplement (9am - 5pm Mon - Fri)		£130	)
Emergency supplement (5pm - 9am weekdays, weekends/b	ank holidays)	£195	5
Spinal Surgery		Price	
Hemilaminectomy (single site)		<15kg	£4,500
Initial consultation, MRI, surgery, up to 3 nights hospitalisation & in	npatient physiotherapy. 72 hour	15kg - 30kg	£4,900
surgical guarantee*.		30kg - 50kg	£5,400
		>50kg	£5,800
Corpectomy (additional to above)		£600 - £	900
Ventral slot (single site)		<15kg	£4,900
Initial consultation, MRI, surgery, up to 3 nights hospitalisation & in surgical superstants.	npatient physiotherapy. 72 hour	15kg - 30kg	£5,300
surgical guarantee*.		30kg - 50kg	£5,700
		>50kg	£6,200
Wobbler distraction fusion Initial consultation, MRI & CT, surgery, up to 3 nights hospitalisatio	on & inpatient physiotherapy.	£7,000 - £	9,000
Neuromuscular disease investigation		Price	
Including, EMG/NCV, x-rays & muscle nerve biopsy	£2.000 £	4 000	
Initial consultation, EMG/NCV, comprehensive blood tests, thoracic and abdominal imaging, muscle£3,000 - £4,000nerve biopsy & 24 hours hospitalisation.		.4,000	
EMG		£250	)
NCV		£320	)
Seizure/vestibular/brain disease investigation		Price	
Including MRI		£2,700 - £3,600	
Initial consultation, MRI & 24 hours hospitalisation.		-2,,00	,

\*Cost of all complications relating to the surgery covered for 72 hours post-surgery



INTERNAL MEDICINE PRICE GUIDE October 2018	Southern Counties SCVS VETERINARY SPECIALISTS
Consultations	Price
Initial	£240
Follow-up (simple)	£90
Follow-up (routine)	£140
Follow-up (complex)	£175
Emergency supplement (9am - 5pm Mon - Fri)	£130
<b>Emergency supplement</b> (5pm - 9am weekdays, weekends/bank holidays)	£195
Miscellaneous medical conditions	Price
Pyrexia of unknown origin	
Initial consultation and typical investigations & typical hospitalisation.	£1,500 - £3,400
Chronic disease i.e. weight loss	
Initial consultation and typical investigations & typical hospitalisation.	£1,700 - £3,000
Gastrointestinal/hepatobiliary	Price
Oeosphageal or gastric foreign body removal (Endoscopic)	64 500 64 000
Initial consultation, x-rays, endoscopy & 24 hours hospitalisation.	£1,500 - £1,900
Chronic diarrhoea/vomiting	
Initial consultation, typical investigation & 24 hours hospitalisation.	£1,500 - £3,000
Jaundice/hepatic investigation	£1,500 - £3,000
Initial consultation, typical investigation & 24 hours hospitalisation.	11,300 13,000
Azotaemia/Renal disease investigation	Price
Chronic renal failure	£1,400 - £2,800
Initial consultation, typical investigation & 24 hours hospitalisation.	22,000 22,000
Acute renal failure	63 E00 - 6E 000
Initial consultation, typical investigation & 24 hours hospitalisation.	£2,500 - £5,000
Lower urinary tract disease	
Initial consultation, typical investigation & 24 hours hospitalisation.	£1,800 - £3,200
Proteinuria	
Initial consultation, typical investigation & 24 hours hospitalisation.	£1,500 - £2,800
Polyuria/Polydipsia & endocrine disease	Price
Preliminary investigation	
Imaging, hormonal tests & GFR.	£1,400 - £2,800
Management of diabetes	
Serial glucose curves, abdominal ultrasound & hormonal tests	£2,100 - £3,500

INTERNAL MEDICINE PRICE GUIDE CONT. October 2018	Southern Counties VETERINARY SPECIALISTS
Anaemia/thrombocytopenia	Price
Preliminary investigation	co. co. co. co.
Imaging, bone marrow biopsy & up to 1 unit of blood.	£2,000 - £3,000
Acute haematological disease (e.g. collapsed IMHA)	C2 E00 C6 200
Imaging, typical treatment, hospitalisation & transfusions.	£2,500 - £6,300
Nasal Discharge Investigation	Price
Nasal discharge investigation	£2,290
Initial consultation, CT, anaesthesia, rhinoscopy, biopsies, histopathology & 24 hours hospitalisation.	12,230
Respiratory investigation	Price
<b>Respiratory investigation</b> Initial consultation, anaesthesia, bronchoscopy, histopathology & 24 hours hospitalisation.	£1,900 - £2,700
Chemotherapy	Price
CHOP Protocol for lymphoma Standard CHOP protocol over 19 weeks with no complications.	£5,000 - £5,600



CARDIOLOGY PRICE GUIDE October 2018	Southern Counties
Consultations	SPECIALISTS
	Price
Initial	£210
Follow-up	£140
Consultation & echocardiography	£600
Emergency supplement (9am - 5pm Mon - Fri)	£130
Emergency supplement (5pm - 9am weekdays, weekends/bank holidays)	£195
NEW - Mitral Valve Clinic	Price
Mitral valve clinic (1st echo)	£200
Echo and written report.	2200
Mitral valve clinic (recheck)	£150
Echo and written report.	LIJU
Investigations	Price
Heart murmur	£600 - £1,100
Initial consultation, typical investigation & typical hospitalisation.	1000 11,100
Arrhythmia	£900 - £1900
Initial consultation, typical investigation & typical hospitalisation.	1900 11900
Syncope/collapse/exercise intolerance	£1,050 - £2,700
Initial consultation, typical investigation & typical hospitalisation.	1,050 - 12,700
Cough/dyspnoea	£900 - £3,200
Initial consultation, typical investigation & typical hospitalisation.	1900 - 13,200
Treatments and Procedures	Price
Stabilisation of congestive heart failure	£1,250 - £2,500
Initial consultation, typical investigation, treatment & typical hospitalisation.	1,230 - 12,300
Aortic thromboembolism	£1,250 - £2,500
Initial consultation, typical investigation, treatment & typical hospitalisation.	1,230 12,300
Pericardial effusion	£1,000 - £2,500
Initial consultation, typical investigation, treatment & typical hospitalisation.	21,000 22,000
Cardiac surgery/interventions	Price
Pacemaker - single chamber	£4,750
Surgery & hospitalisation.	L+,750
Pacemaker - dual chamber	£5,250
Surgery & hospitalisation.	LJ,2JU
PDA closure - surgical closure	64.000
Surgery & hospitalisation.	£4,000

CARDIOLOGY PRICE GUIDE CONT. October 2018	SCVS VETERINARY SPECIALISTS
Cardiac surgery/interventions	Price
PDA closure - coil Surgery & typical hospitalisation.	£4,250
PDA closure - amplatzer plug/ACDO Surgery & hospitalisation.	£4,750
Balloon valvuloplasty for pulmonic stenosis Surgery & typical hospitalisation.	£4,750
Implant event recorder Surgery & typical hospitalisation.	£1,500
Electrical Cardioversion of Atrial Fibrillation Procedure, general anaesthetic & 1 nights hospitalisation.	£1,400

PHYSIOTHERAPY & HYDROTHERAPY PRICE GUIDE October 2018	SCVS VE	hern Counties TERINARY ECIALISTS
Physiotherapy & Hydrotherapy	Price	
Initial physiotherapy consultation	Internal	£93
Physio & home exercise plan.	External	£160
Physiotherapy session	£49	
Physio review & home exercise plan review.	149	
Initial hydrotherapy consultation	650	
Hydotherapy assessment and session in the under-water treadmill	£50	
Hydrotherapy session	C25	
Session in the under-water treadmill with hydrotherapist assessment.	£35	
Physiotherapy modality	£60	
Physio review, home exercise plan review, use of modalities and physio assessment in treadmill.	LOO	
Set up treatment plan (incl 24hrs initial treatment)	£120	
Physiotherapy assessment, home exercise plan, 3 session of physiotherapy.	£120	
physiotherapy in-patient - 24hours - routine	650	
Min 2 sessions of physiotherapy.	£59	
physiotherapy in-patient - 24hours - intensive / large dog	<b>£</b> 99	
Min 2 sessions of physiotherapy.	199	

DERMATOLOGY PRICE GUIDE October 2018	Southern Counties SCVS VETERINARY SPECIALISTS
Consultations	Price
Initial consultation	£280
Follow-up	£140
Procedures	Price
Sample investigation	£20-£160
Intradermal allergy skin test Sedation	£350 - £420
Ear flushing Initial consultation, CT, sampling under general anaesthetic.	£1700 - £2,100
Skin biopsy	£150

DIAGNOSTIC IMAGING PRICE GUIDE October 2018	Southern Counties SCVS VETERINARY SPECIALISTS
Computed Tomography (CT)	Price
Single area	
Sedation/anaesthesia and report.	£950 - £1,200
Additional area	£210
Contrast (additional to above)	£230
Magnetic Resonance Imaging	Price
Single area (without contrast)	£1,900 - £2,300
Anaesthesia and report.	E1,900 - E2,500
Additional area	£450
Imaging Reports	Price
Interpretation of radiographs - verbal*	FREE
Ultrasound	Price
Initial abdominal scan (outpatients)	£450
Initial abdominal scan (inpatients)	£410
Follow-up abdominal scan	£305
Musculoskeletal scan	£220
Ultrasound guided FNA	£95
Ultrasound guided trucut biopsy	£200
*Available for veterinary surgeons only	

## **Terms & Conditions**



Southern Counties

**SPECIALISTS** 

We have been treating pets for many years and we understand very well how important finances can become in making decisions for your pet. On the one hand, you want to do all you can for a "member of your family", but you also have to keep the bank manager happy. We feel the important thing is that you have as much information as possible to allow you to make the best decision, and we will help you as much as we can with this.

You and your pet will be treated by a recognised specialists in their field, or those in their final stages of study for these qualifications overseen by a recognised specialist. We have a very high nurse to patient ratio, we have the most advanced facilities & diagnostic equipment, which you will not find in your local general practitioner vets, as well as qualified vets on site for 24 hours a day. This means that we will be near the top end of the price range for your pet's treatment, and you may well be able to find vets who can do work for less cost, but they will not be able to provide the same infrastructure and support for you and your pet.

We recognise that it can be difficult for you to budget for treatment which may be necessary, with no prior warning.

Therefore, we will undertake to:

#### 1) Provide you with an estimate of costs

As you can imagine, this can be very difficult to do accurately when we do not know what results we are going to get, and therefore what further tests or treatment may be necessary. Also, many of the pets we see are in a critical condition, and we do not know how much work is going to be needed to try to pull them through. We want you to have as much information as possible to help you with potentially difficult decisions about your pet's treatment.

However, we will give you our best estimate of the costs to get to a certain point and will then discuss where we go from there with you in person or by phone. This price guide gives an indication of the range of prices for common procedures. These estimates do not include complications, unless specifically stated (i.e. surgical guarantee).

Please remember that these can only be estimates – they are not "quotes". But be assured we will never do anything for your pet without consulting you, unless we feel that it is important that we do so in their interests.

#### 2) Make direct insurance claims

We will agree to claim directly from your insurance company<sup>\*</sup>, so that you have to find as little cash as possible, and they pay us directly. To do this, we need you to help us by:

a) Giving your insurance company permission to talk to us to verify your cover, and its extent.

b) Providing us with signed claim forms as necessary (we will often make several claims during a course of treatment in order to help with our cash flow).

c) Paying us any excess on your policy at the time of treatment of your pet. (We do not charge a fixed deposit or an admin fee, unlike many other referral practices).

Please note that the consent form that you sign when you leave your pet with us includes a paragraph which states that you agree to cover any unpaid fees if your insurance refuses to pay, for whatever reason. Therefore, it is in your interest to ensure you are happy that your pet's treatment is covered by the policy (we will do all we can to help, of course).

\*Unfortunately there are some insurance companies we can not offer direct claims with, please contact our admin department for more details.

#### 3) Help with standard insurance claims.

Many people prefer to deal with their insurance companies themselves (you pay us and then claim the money from the insurance company), or you may be with a company we do not do direct claims for. - Our insurance claim team work full time on all claims and we will process any claim form within 5 working days of receipt. The admin team are a mine of information on all policies and will be happy to help you with any advice on claim completion.